

From: Noreen - [REDACTED]  
To: info@anadol.com

Date: 01/02/11 16:54  
Subject: thanks

Dear Selen,

We are safely home in South Africa after a wonderful visit to Istanbul. Thank you so much to you and all concerned for the wonderful service given; your willingness to assist us when plans were changed meant a great deal. All the trips we did on our tour ( ref 10/0418) were splendid and gave us a wonderful insight into life in Istanbul.

Thank you too for all the hotel transfers which were arranged – to and from the airport, as well as connecting with the day trips. We would especially commend Serena Bogamyan in this regard. She met us at the airport, was so warm, friendly and welcoming and assisted with our registration at the Hotel. Then she accompanied us our return to the airport and assisted us with checking in.

All in all the visit was a wonderful experience. Many thanks to all concerned.

Kind regards,  
Craig and Noreen MacKenzie